



Renesan Software's EMR internet applications managed by Reliam to provide new levels of service to dialysis patients and economic benefits to physicians.

“Since 2005, Reliam has managed our internet applications allowing Renesan to provide superior levels of service to dialysis patients and physicians.” – Neeraj Sinha, Vice President and CTO, Renesan Software

Situation

Renesan Software developed Access Manager[®] and Dialysis Manager[®] for dialysis units and access centers to seamlessly combine form and functionality into an easy to use product that is indispensable to all physicians caring for dialysis patients. With built-in K/DOQI and other reporting tools, the software helps dialysis units maintain a proactive continuous quality improvement program. This mission critical solution requires a tier IV data center with healthcare specific certifications (SAS70 and HIPPA).

Solution and Benefits

The EMR internet application is managed by Reliam to provide Renesan clients with continuous internet visibility, accessibility, and reporting tools worldwide. This solution includes a customized and fully redundant configuration, reliable network, and SAS70 and HIPPA Tier IV certified data center. As a result of Renesan's partnership with Reliam, Renesan is able to complement its' strategic services with reliable internet and application management services to provide superior levels of service to dialysis patients. Additionally, under The American Recovery and Reinvestment Act, physicians are eligible to receive \$45,000 to \$65,000 to assist with the cost associated with adopting HIT, (Health Information Technology).

Overview:

Renesan Software is a leading provider of software in the renal (kidney dialysis) segment of the health care information technology industry. Renesan's advanced EMR (electronic medical record) applications provide comprehensive solutions for capturing and managing data generated in dialysis clinics, access centers, physician offices and hospital-based dialysis units.

Business Situation:

Renesan Software needed to provide solutions and support for a mission critical healthcare application for Nephrology professionals working in Dialysis centers. This system would need to span from the dialysis centers to the hospital and back to the physician's office and home.

Solution:

Reliam provided Renesan Software with a fully redundant architecture in a fully compliant data center combined with a dedicated team of professionals to support the launch of the client's product.

Benefits:

- Scalable and fully redundant server environment offers stable production and application environment with no down time.
- Internet Application Management[®] provides around the clock 24/7/365 support of the application.
- Reliam's one of a kind application layer support allows Renesan Software to focus on its core business.

Organization Profile: Founded in 2001, under the name RIS Technology, inc. Reliam is a privately held California Corporation, with offices in Los Angeles, Taiwan, and the UK. Reliam offers internet application management, large scale application hosting, and cloud computing services. With access to over 14 leading global data centers, Reliam is an industry leader in large scale global interactive media hosting with industry leading Internet Application Management[®] (IAM). Reliam offers a fully redundant infrastructure that supports multiple platforms including Windows and Linux. Reliam is a Microsoft Certified Partner and works with additional professional partners including, Oracle, EMC2, Cisco Systems, and Dell.

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